Co-designing the Settlement Experience with Recently Settled Immigrants

In partnership with MDA, a leading settlement organisation providing services to refugees and migrants in Queensland, Australia, this project explored how care and support are perceived and experienced by newly settled refugee and migrant young people during their first 3-6 months of settling into Australia. We used co-creative methods to seek new ways to improve settlement services based on the needs and desires of the young people themselves. The creative kit shown in this file invited participants to reflect on their time before, during and future of living in Australia across a range of creative and written tasks. Two subsequent co-design workshops were held (not presented here).

TEAM: Jaz Hee-jeong Choi, Alice Brown, Nikolas Winter-Simat & Anthony Hearsey

CONTACT: Care-full Design Lab (rmit.edu.au/care-full) for more information
Co-Designing the First Few Months of Living in Australia

Thank you for participating in this project exploring new ways to improve your first few months in Australia. Your responses to these activities will be very helpful for this study!

Everything you need to participate is inside this kit. You can use any of your own materials or photographs if you would like. There are no rules to this kit. You may respond to the activities any way you wish. If you do find yourself stuck on any activity, move to the next one. You can return to any difficult activities later or you can leave any activities out that you are not comfortable with.

Any questions? The MDA staff are available to support you as you complete this kit.

You are also welcome to contact us if you have any further questions or comments:

Dr. Jaz Hee-jeong Choi  
Senior Lecturer, Creative Industries QUT  
Phone: 07 3138 7667  
Email: h.choi@qut.edu.au

Contact Care-full Design Lab (rmit.edu.au/care-full) for more information.

The research team:  
Dr. Jaz Hee-jeong Choi  
Alice Brown (PhD Student)  
Nikolas Winter-Simat (Masters Student)
Before your time in Australia...

- Remember when you first discovered you were coming to Australia? You probably had many wants, thoughts and needs.

- Draw some pictures below of when you found out you were coming to Australia.

- Using the Sticker Sheet provided, place a sticker beside any of the wants, thought or needs that you had.

Before Australia...

__________________________
__________________________
__________________________
__________________________
__________________________

- Now you have arrived in Australia! Have your wants, thoughts and needs changed?
- Draw some pictures below of your first few months in Australia.
- Using the Sticker Sheet provided, place a sticker beside any of the wants, thought or needs that you have.

Now I am in Australia...
Your future in Australia...

- What do you imagine your future looks like in Australia! Will your wants, thoughts and needs change in the future?

- Draw some pictures below of your future in Australia.

- Using the Sticker Sheet provided, place a sticker beside any of the wants, thought or needs that you will have in the future.

My future in Australia...

________________________
________________________
________________________
________________________
________________________
Using the comic strips provided, draw the times in Australia when you have felt the most...

- Sad
- Angry
- Proud
Using the comic strips provided, draw the times in Australia when you have felt the most...

1. SAFE
2. HOPEFUL
3. EXCITED
Timeline of Support

Below is a timeline of your first few months in Australia. What support would you need during this time? Draw or write down moments you will need support across the timeline below.
Design a Robot

Using the craft kit and play-dough provided, design a robot helper for young people who have recently arrived in Australia. You might like to draw or plan your robot design on the back of this page.

Once you have designed the robot, answer the following questions:

- What does it look like?
- What can it do?
- How does it provide support?
- How does it take care of young people who have recently arrived in Australia?

When you have finished building the robot, please make a simple video with the MDA staff explaining and showing your robot! The MDA staff will help you email this to the research team.
Think about the people in your life that care for you in Australia and beyond!

Tell us about one person on each page of this booklet.

Relationship:
Where do they live?:

How do they show you that they care?

In what ways do you care for them?

What do they think about Australia?

What is something they should know about your life in Australia?

Draw a picture of the ways that you care for each other.
How do they show you that they care?

In what ways do you care for them?

What do they think about Australia?

What is something they should know about your life in Australia?

Relationship:
Where do they live?:

Draw a picture of the ways that you care for each other.
How do they show you that they care?

In what ways do you care for them?

What do they think about Australia?

What is something they should know about your life in Australia?

Draw a picture of the ways that you care for each other.
How do they show you that they care?

In what ways do you care for them?

What do they think about Australia?

What is something they should know about your life in Australia?

Draw a picture of the ways that you care for each other.
How do they show you that they care?

In what ways do you care for them?

What do they think about Australia?

What is something they should know about your life in Australia?

Draw a picture of the ways that you care for each other.
How do they show you that they care?

In what ways do you care for them?

What do they think about Australia?

What is something they should know about your life in Australia?

Draw a picture of the ways that you care for each other.